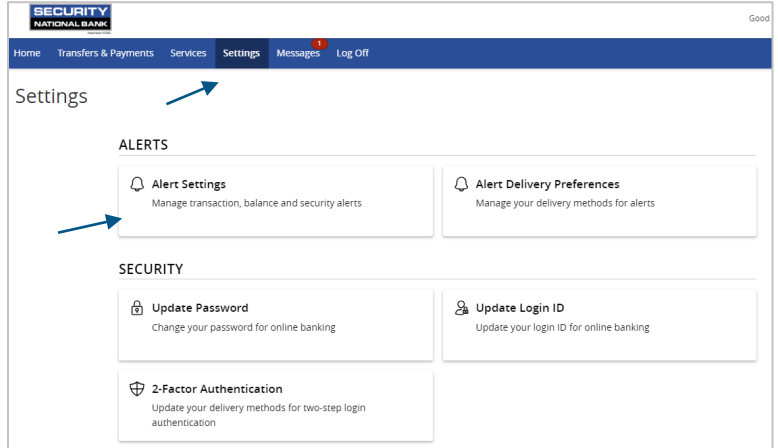
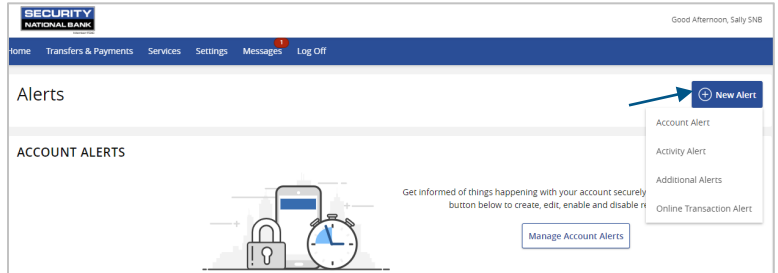




1. Select the 'Settings' menu and then select 'Alerts Settings'.



2. Click the 'New Alert' button and select the desired type of alert from the drop-down menu.



Questions? Please call our Treasury Operations Team toll-free at 877-686-3590.



Account Alerts

1. Select an 'Account'.
2. Select an 'Alert balance type'.
3. Select an 'Alert Frequency'.
4. Select the 'Start date'.
5. Select the desired 'Alert Delivery Method'.
6. Enter the necessary information.
7. Click the 'Create Alert' button.

The screenshot shows the 'New Account Alert' form. At the top, there is a navigation bar with 'Home', 'Transfers & Payments', 'Services', 'Settings', 'Messages' (with a notification icon), and 'Log Off'. Below the navigation bar is a 'Back to Alerts' link. The form title is 'New Account Alert'. It contains several dropdown menus: 'Account' (selected: HSA Checking 0001 \$55.07), 'Account balance type' (selected: Available Balance), and 'Frequency' (selected: Every day). There is a 'Start Date' field with a calendar icon, set to 09/11/2024. Below this is a blue information box: 'This alert will send your selected balance daily starting September 11th. This alert will repeat until disabled or deleted.' Underneath is the 'Alert Delivery Method' section with four buttons: 'Email', 'Voice', 'SMS Text Message', and 'Secure Message Only'. At the bottom are two buttons: 'Go back' and 'Create Alert'.

Activity Alerts

1. Select a 'Transaction Type'.
2. Select the amount comparison and dollar amount.
3. Select the 'Account'.
4. Select the desired 'Alert Delivery Method'.
5. Enter the necessary information.
6. Click 'Create Alert'.

The screenshot shows the 'New Activity Alert' form. It has the same navigation bar as the previous form. Below the navigation bar is a 'Back to Alerts' link. The form title is 'New Activity Alert'. It features a 'Transaction Type' section with four buttons: 'Debit Transaction', 'Credit Transaction', 'Check Number', and 'Description'. Below that is the 'Amount' section with three buttons: 'More than', 'Less than', and 'Exactly'. There is a dollar sign (\$) and a text input field for the amount, currently showing '0.00'. Below the amount field is an 'Account' dropdown menu. At the bottom is the 'Alert Delivery Method' section with four buttons: 'Email', 'Voice', 'SMS Text Message', and 'Secure Message Only'. At the very bottom are two buttons: 'Go back' and 'Create Alert'.


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Online Transaction Alerts

1. Select a 'Transaction' type.
2. Select the 'Account'.
3. Select the 'Status' of the transaction.
4. Select the desired 'Alert Delivery Method'.
5. Enter the necessary information.
6. Click 'Create Alert'.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Select the carrot  icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

1. Select edit delivery preferences to modify how and where to receive security alerts.

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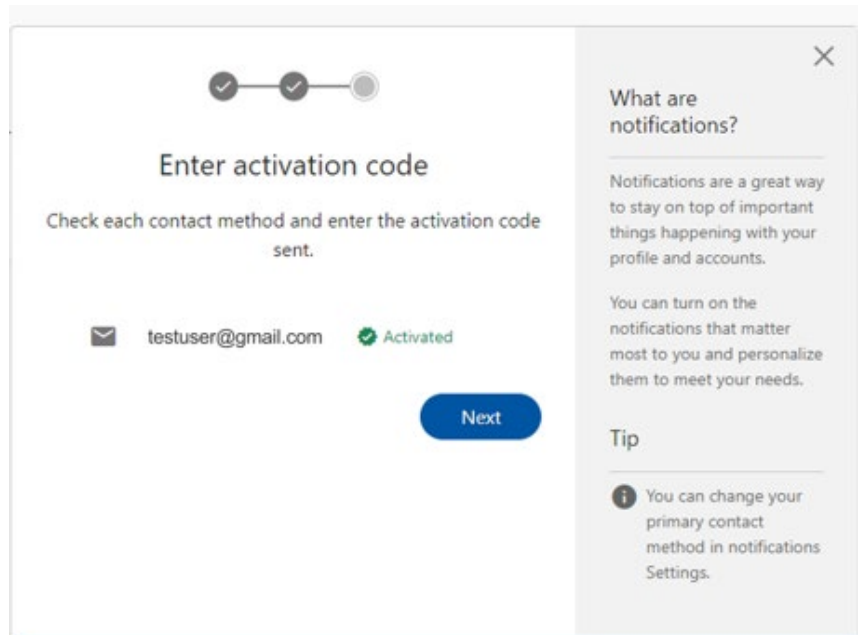
Additional Real-Time Alerts

1. To activate the additional real-time alerts, the enrollment process must be completed.
2. Verify the information and click on 'Next'. This will send an activation code to the email address on file. Phone number activation will be required for text alerts.

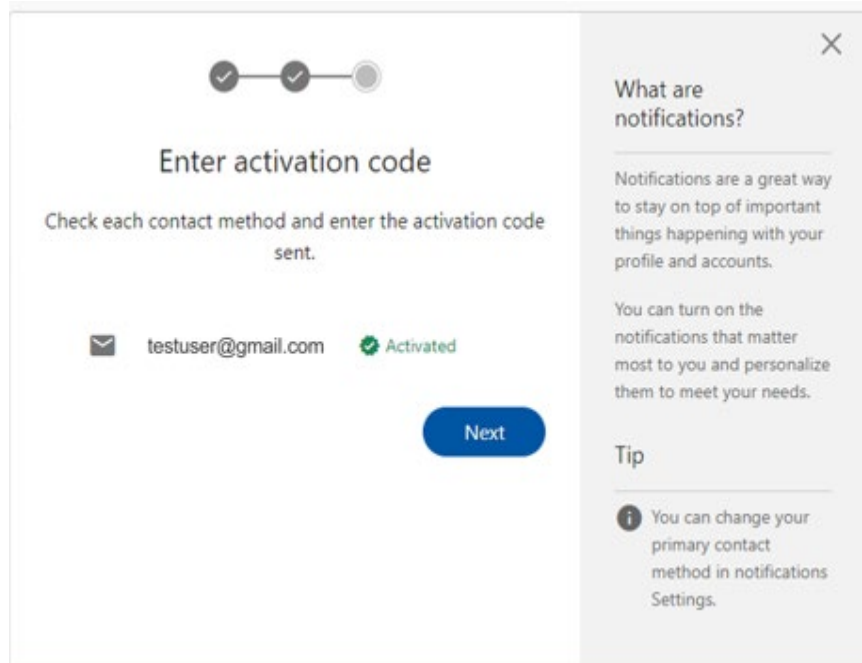
Questions? Please call our Treasury Operations Team toll-free at 877-686-3590.



3. Input the activation code provided. If the code is not received, click on 'Resend Code'.



4. Click on 'Next' once activated to proceed to the Alert system.



Questions? Please call our Treasury Operations Team toll-free at 877-686-3590.



5. Review the real-time alerts available and use the sliders to select the relevant alerts.

Search

Account Alerts

ATM/Debit Card
(Get alerts when ATM/Debit card transactions and changes occur)

ATM transaction over selected amount 📧 📧 📧 ▶

Balance
(Low balance alerts can help you avoid overdrafts or maintain balances. High balance alerts can help you identify when you might want to transfer or invest money.)

Account balance above selected amount 📧 📧 📧 ▶

Account balance below selected amount 📧 📧 📧 ▶

Account was overdrawn 📧 📧 📧 ▶

Certificates
(Get alerts when your certificate of deposit is about to mature so you can decide whether to renew or cash out. Also know when a new CD is funded.)

Initial deposit was posted to CD account 📧 📧 📧 ▶

Other
(Get alerts when something unexpected happens.)

Account status changed 📧 📧 📧 ▶

Charge back occurred 📧 📧 📧 ▶

Check was returned 📧 📧 📧 ▶

Debit card pre-authorization hold added 📧 📧 📧 ▶

Debit card pre-authorization hold added above selected amount 📧 📧 📧 ▶

Fee was charged to an account 📧 📧 📧 ▶

Statement was generated 📧 📧 📧 ▶

Stop payment placed on account 📧 📧 📧 ▶

Transaction
(Get alerts when deposits, checks, or withdrawals post to your account.)

ACH withdrawal (debit) over threshold amount 📧 📧 📧 ▶

Check number XXXX cleared 📧 📧 📧 ▶

Credit transaction was posted 📧 📧 📧 ▶

Debit transaction was posted 📧 📧 📧 ▶

Deposit was credited to an account 📧 📧 📧 ▶

Questions? Please call our Treasury Operations Team toll-free at 877-686-3590.