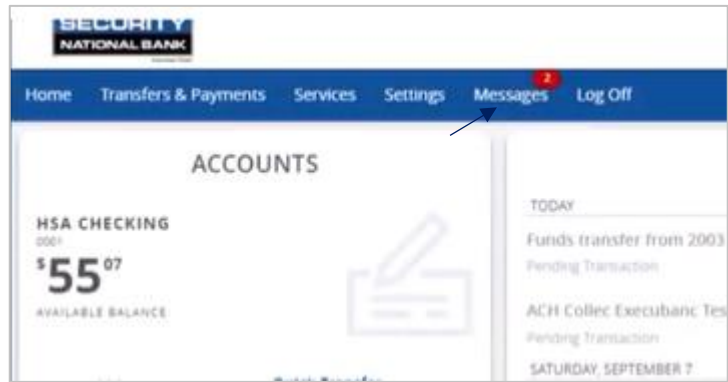




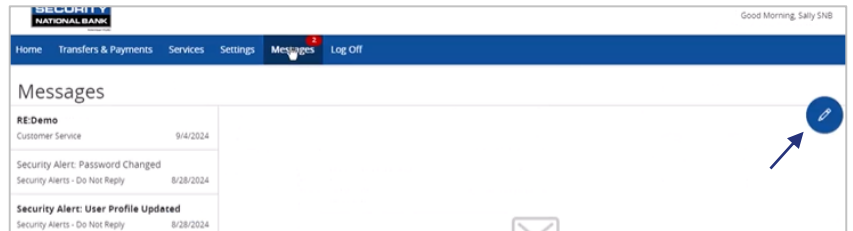
NOTE: The 'Messages' feature is a secure messaging function which allows for two-way communication between the online banking user and Security National Bank. Since the message is delivered securely within the Digital Banking system, sensitive material can be included.

1. Select the 'Messages' menu.



NOTE: Both incoming and outgoing messages will appear in the column directly to the right of the menus in descending date order (newest on top).

2. Click pencil icon on the right side of the screen.



Questions? Please call our Customer Care Center toll-free at 855-614-4061.



3. Select the appropriate 'Message recipient' from the drop-down menu.
4. Enter the desired 'Message Subject' and 'Message'.
5. Click 'Send Message' at the bottom of the screen to submit the message.

NEW MESSAGE ⓘ

Message recipient

--Select Recipient--

Customer Service

Message

0/1000

Go back Send message

6. Select the arrow icon beneath the pencil to reply to a secure message or the trash bin to delete the message.

Messages

Test Message	Sally SNB	9:22 am
RE Demo	Customer Service	9/4/2024
Security Alert: Password Changed	Security Alerts - Do Not Reply	8/28/2024
Security Alert: User Profile Updated	Security Alerts - Do Not Reply	8/28/2024

TEST MESSAGE

This message should never expire

Sally SNB

Test

9/9/2024 - 9:22 AM

Reply

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